

# advisor

**SAVE THE DATE!**  
**10AM TO 3PM, FRIDAY, DECEMBER 12, 2014**  
**PUTTING PREDICTIONS INTO PRACTICE**

**MindShare Technology Advisory Board**

Issue 2: November 2014

## **PREDICTIVE ANALYTICS** Workshop for Executives

**JOIN US AT**



Improving the odds for kids in care is a central priority for community-based care agencies. MindShare Predictive Analytics make it possible to very accurately predict the likelihood of a child in care to experience re-abuse, failed re-unification or delayed permanency.



So, how do you put the predictions into practice? What are the challenges faced in doing so? And what are the people-centric practices that surround them? How do we stay or change the course in the best interest of a child? How do we adapt our organizational processes to incorporate these ground-breaking advancements?

Don't miss this collaborative, in-depth workshop focused on the application of MindShare Predictive Analytics to Florida Safe Families Network.

## **IN THIS ISSUE**

### **MOBILE RELEASES** iOS & Android



### **NEW DASHBOARDS** 2014-2015 Contract Measures

### **NEW KNOWLEDGE BASE & FAQ** Offers Anytime Support for All Users



**MindShare**  
Technology

## NEW DASHBOARDS

### RECENTLY RELEASED, NOW AVAILABLE!



#### Placement Moves per 1,000 Days in Care

Track the rate at which children change placements while in foster care during the cohort selection period with this new dashboard. Select the fiscal year, the fiscal month, and enter a goal and see a display, by agency, of children's:

**Placement Moves | Days in Foster Care | Rate of Placement Moves per 1,000 | Number of Moves per 1,000 before Threshold of 10 is Breached.**

#### Dental Services within Seven Months

Track children in foster care, ages 3 and up, who have received dental services within the last seven months. Select the fiscal year, the fiscal month, and enter a goal. This dashboard displays both the current percentage and the number of children who require dental services in order to meet the goal by agency. Results display:

**Agency | Children 3+ in Foster Care | Children Received Services in Prior 7 Months | Percentage | Required to Meet Goal of 98.3%**

#### FS106A Maltreatment

Percent of children who were not subjects of reports of verified maltreatment.

#### Permanency Tracking

Brought to us by the requirements of **Sarasota YMCA (Safe Children Coalition)** is a series of new dashboards for Permanency Tracking. These dashboards provide high impact visibility for tracking a child's Length of Stay in various settings. Each dashboard provides certain thresholds to provide the case management staff the ability to keep a pulse on children who may require increased oversight to avoid delayed permanency.

#### M6 No Re-Entry / Permanency

Enter a date range to see, by agency, the number of children entering foster care and achieving permanency within 12 months of entry, and of those, those that did not have a subsequent re-entry, along with the percentage displayed by agency as follows:

**Children Entering Foster Care & Achieving Permanency with 12 Months | Those That Did Not Have a Subsequent Re-Entry | Percent.**

#### M10 Exit with Education

By agency display with drill-downs show the (percent of) young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.

**Children Who Aged Out of Foster Care & Turned 18 Between (Selected Date Range) | Completed or Were Enrolled in Secondary Education, Vocational Training or Adult Education | Percent.**

#### Worker Turnover Rates

Brought to us by the requirements of **OurKids**, is a featured dashboard showing worker turnover. The M20 Active Client List now shows a breakout of Percent Turnover monthly, fiscal year and a rolling 12 months. The detail also includes the turnover rates per agency.

# MOBILE APP RELEASES

## CASEWORKER IOS 1.4



### Easier Navigation

Now supports direct link to **Mindshare's Child Face Sheet**.

### New in Case Notes - Psychotropic

Now available In-App, case managers can complete case note questions for cases with children receiving behavioral health services and those who are prescribed psychotropic medications.

### Offline Case Notes

Case managers can now save their work and upload case notes at a later time.

### Multi-Participant Case Notes

Case managers can select multi-participants on a single note.

## CASEWORKER ANDROID 1.1.7



### Stability Release

Android 1.1.7 is a stability release for these devices: **Samsung Galaxy S4 | Motorola Razr M | Galaxy S4 Mini**

## HIGHLIGHTS & HOT TOPICS



### Coming Soon!

A feature story about **trauma-informed care and therapy and collaboration, *The Clay Way***.

The first in our series of web-based features highlights the successful partnerships in Clay County that exists between **The Florida Department of Children & Families, The Clay Behavioral Health Center and Kids First of Florida**.



Left to right: Nicole Viccari, Trauma Therapist; Jennifer Clark, Program Director; Margie Ensell, Family Intervention Specialist; Irene Toto, LMHC, CEO

# The CLAY Way





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## Mindshare Knowledge Base FAQ News

### Making the Most of MindShare New “Living Library” of FAQs

Click from here or find the link located at the bottom of your MindShare portal page.

[VISIT THE MINDSHARE KNOWLEDGE  
BASE](#)

Have a question about a MindShare dashboard? Need to reset your password? Interested in learning more about the Permanency Reports? Or the MindShare Mobile App? This new FAQ Support System is being designed to help you and all members of your teams to make the most of Mindshare. We invite you to visit this first release and visit again as this living library grows and grows.

# Happy Thanksgiving

